



**G'DAY
PARKS**

**AFTER HOURS
EMERGENCY**
Phone: 0455 326 764

WI-FI DETAILS
Myrtleford-HP-Guest
Password: bicycle8

Guest: _____

Site No: _____

BOOM GATE CODE

Please keep this map as the boom gate code is required on exit.

DO NOT TAILGATE



If you see SMOKE, FLAMES or hear the FIRE ALARM, alert other occupants immediately. If safe, close any windows and doors to confine the fire. For caravanners, if time, switch off power and gas. Collect friends/family and walk to the assembly area shown on the park map. Telephone 000 and notify the fire service. Calmly follow instructions given by staff or the attending Fire Officers.

8 Lewis Avenue, Myrtleford, Victoria 3737 • +61 3 5752 1598 • stay@myrtlefordholidaypark.com.au • www.myrtlefordholidaypark.com.au



MYRTLEFORD HOLIDAY PARK RULES

To ensure your stay is enjoyable please read and observe the following conditions of occupancy.

RECEPTION

Open from 9.30am - 5.30pm. Late check-ins can be made with prior arrangements for any time.
Reception Phone number **(03) 5752 1598** Police/Fire/Ambulance **000**
Local SES **13 25 00** Medical Centre **(03) 5751 9900**

ARRIVAL & DEPARTURE

Check-out is 10am. Check-in after 2pm in accommodation/ensuite sites and after 12pm on sites.

DEPOSITS & CANCELLATIONS

Security deposits on bookings cancelled 7 days or less prior to the arrival date will be refunded, less a \$50 cancellation fee. Where bookings are cancelled within 2 days prior to arrival, the 1st nights tariff will not be refunded. No refund will be given after arrival/check-in (i.e. No refund for early departures).

MESSAGES AND MAIL

Messages and mail can be collected from reception.

SWAP AND GO

For exchange of 9kg and 4.5kg gas bottles. See reception.

PLAYGROUND

Open 8am to sunset. For children under 15 years. Do not smoke around the playground. Parents to supervise children at all times while on or around play equipment. Anyone engaging in anti-social or dangerous behaviour will be removed from the playground.

BBQ AREA & CAMP KITCHEN

Open 7am to 10pm. Noise should be kept at a respectable level when used at night. Please clean BBQ's after use. If attention is needed please inform reception. Camp kitchen closes at 9pm.

AMENITIES BLOCK

Open 24 hours, except cleaning times. If attention is needed please inform reception. Do not clean fish in block. Children to be supervised. No recreation devices (i.e skate boards) to be used around amenities. Family and disabled bathrooms located at main amenities. (See reception for key.)

LAUNDRY

Open 7am to 9pm. Washing machines and dryers. Washing machines cost \$4 per wash. Two clothes line areas, one next to laundry other western side of amenities block. Do not wash dogs or dishes in laundry tubs.

DRIVING IN PARK

SPEED LIMIT 8 KPH. The park is a shared zone. Roads are not to be used for driving lessons. Only registered and insured vehicles to be driven. Do not tailgate in or out of the boomgates.

SECURITY

Keep all belongings secure and vehicles locked. Cameras are on 24 hours. Patrols conducted over Christmas holiday period.

VISITORS

Visitors are welcome. They must register on arrival. Guests are responsible for their visitors. Must park in visitors car park. Guests must leave by 10pm.

PETS

Pet owners agree to take full responsibility of any personal injury or damage caused by their pet whilst within the confines of the park and agree to pay for any claims of compensation in relation to the pet's activities. Pets are to be kept on a lead at all times; waste is to be picked up and disposed of; pets must not be left at the park without their owner; under no circumstances are they allowed in on-site accommodation, communal areas including the playground areas.

LOCAL INFORMATION

There are a variety of brochures at reception. Tourist information Centre near main street.

RUBBISH

Please securely wrap rubbish and place in bins at bin bays.

NOISE

Please respect 10pm-8am noise curfew.

WILDLIFE

Please do not feed any wildlife and keep a safe distance.

CARAVANS/MOTORHOMES /CAMPERVANS

Electricity lead connected to our power outlet must be 15AMP and "tested and tagged". Use of double adapters not permitted.

SHORTENED STAY

No refunds given for early departure or inclement weather. If you depart before 8am place your key in the return box at reception.

MYRTLEFORD HOLIDAY PARK STANDARD POLICIES

- Bookings are not confirmed until the required security deposit of one night's accommodation has been paid and receipted. (Please note that if the booking is for one night only - full payment is required).
- Persons under 18 years of age must be accompanied by a parent or guardian.
- Security deposits and pre-paid tariffs can be paid over the phone with a Visa or MasterCard.
- Cheques are not accepted on arrival.

WE HOPE YOU ENJOY YOUR STAY WITH US. HAVE A SAFE JOURNEY.